

**RETURN ADDRESS:**

FLYSURFER  
Brand of Skywalk GmbH & Co. KG  
Windeckstr. 4  
83250 Marquartstein  
GERMANY

**CUSTOMER SUPPORT**

**Phone:** +49 (0) 8641 6948 0  
**Email:** support@flysurfer.com

Please include this completed form with your return.

**Customer ID:****Order number:****Name:****Email:****Phone:****Date:****DESIRED REFUND METHOD****PayPal (Please provide email):****Bank account:**

Name:

IBAN:

BIC:

**WHAT ARE YOU RETURNING?**

PRODUCT NR.	PRODUCT NAME	COLOUR	SIZE	QUANTITY	REASON *
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- \* **01** Too big / too loose
- 02** Too small / too tight
- 03** I don't like the product
- 04** Different material / colour to the picture
- 05** Wrongly delivered
- 06** Delivered too late

**07** Product damaged / missing (e.g. stains, scratches, holes, etc.). Please describe the damage:

In the event of transport-related damage, please contact our FLYSURFER support team straight away.

**PROCESS**

For quick processing, enclose the completed form and send the package with sufficient postage to the return address above. Please keep the postage receipt and allow for 7 days processing time. Incomplete or illegible information may cause delays.